

## CHAPTER 2: Last Mile Distribution logistics operation and impacts

### UNIT 5: Environmental and Social Impact of LMD Logistics

#### Capsule 2.5.6

#### Attractivity and Working Conditions of LMD Activities

**To be done prior to this capsule:**

This Capsule can be a self-standing study document. Nonetheless, please go through Chapters 1-2 for a better understanding of LMD features

**Capsule linked with:**

n/a

**Authors:**

Cisita Parma Scarl & NVF National Training Fund & SUSMILE Consortium

# Objectives of the Capsule

The first objective of this capsule is to offer learners qualified resources to let them understand the opportunity of choosing a career in Logistics and in the LMD sector. The second objective is to inform (possible) future middle level managers and team leaders about the issues to be aware of and treat regarding well-being and working conditions of workers in LMD.

Category	Document, source	EQF		
		4	5	6
		X	X	X

Exercises included	YES
--------------------	-----

Effort for the capsule	Content	Exercises	Extra Materials
	20 Minutes	5 Minutes	60 Minutes

# Contents

1. Opportunities from choosing a career in Logistics and LMD
2. Logistics and LMD issues to be aware of
3. Health & Safety issues in logistics during a pandemic

## Instructions for the document, source revision



By reviewing the resources offered by this capsules, the user will be able to gain information from sector-specific experts about the opportunities currently arising for young people willing to pursue a career in Logistics, as well as about the set of skills that are most in demand from logistic companies and employers (both in the warehouse and shipping sector). On the other hand, it is also important to warn aspiring professionals about the high pressure and competition within Logistics sector, and about the potential stress factors. Moreover, some information is also provided about the social conditions of working in Logistics as well as the health & safety variables influencing Logistics during the a pandemic (such as Covid 19).

# Instructions for the document, source revision



The capsule is organized according to the following rationale:

#Document, source 1. Opportunities currently arising for people looking forward to a career in Logistics: an innovation driven sector through emerging IT technologies and the expanding volume of activity.

#Document, source 2. Skills set in demand in the Logistics job market and emerging trends determining competitive advantage in the sector.

#Document, source 3. Issues aspiring candidates need to be aware of:

- high pressure that a demanding and deadline-oriented business puts on workers
- long work shifts including night and week-ends are required for workers in the delivery sector

#Document, source 4. Overview of the social conditions attached to working in Logistics and well as health & safety topics emerging in LMD during the pandemic.

## Document, Source 1



From this section you will access web articles about the opportunities currently arising for people looking forward to a career in Logistics:

Shuttleworth, J. (2018, April 27). Five Reasons To Pursue A Career In Logistics. *Forbes*.  
<https://www.forbes.com/sites/forbesbusinessdevelopmentcouncil/2018/04/27/five-reasons-to-pursue-a-career-in-logistics/?sh=7a4f33ac73e8>

Morgan McKinley (2018, September 2). Seven excellent reasons to pursue a career in Logistics. <https://www.morganmckinley.com/ie/article/why-career-logistics-advantages>

## Document, Source 2



From this section you will access a web article about the skills needed currently in Logistics as well as about the factors determining competitive advantage:

Adecco. (2022, January 10). Top 12 Job Skills To Power Your Logistics Career.  
<https://www.adecco.co.uk/blog/top-10-skills-needed-to-work-in-logistics>



## Document, Source 3

From this section you will access web articles about the pressures and demands aspiring candidates who wish to work in Logistics should be aware of:



The cooperative logistics network (2021). Simple ways for freight forwarders to reduce stress at the workplace.

<https://www.thecooperativelogisticsnetwork.com/blog/2021/04/28/simple-ways-for-freight-forwarders-to-reduce-stress-at-the-workspace/>

Meriem, E. (2019). Stress in logistics and supply chain management. [Conference document]. *Economic and Social Development: Book of Proceedings*; Varazdin, Mar 21/Mar 22, 2019.

<https://www.proquest.com/openview/8cc2d0de57d2d5e0c97d62617f2a996c/1?pq-origsite=gscholar&cbl=2033472>

(Access to full article might require a paid subscription).

Waters, W. (2021, December 17). Stress mounts among transport and logistics staff. *Lloyd's Loading List*. <https://www.lloydsloadinglist.com/freight-directory/news/Stress-mounts-among-transport-and-logistics-staff/80557.htm#.Yk2MJDUzW3C>

## Document, Source 4



From this section you will access resources about the social conditions attached to working in Logistics and well as health & safety topics emerging in LMD during the pandemic

Scullion, M. (2020, September 2). Protecting Health, Safety, and Final-Mile Delivery During a Pandemic. *Inbound Logistics*. <https://www.inboundlogistics.com/cms/article/protecting-health-safety-and-final-mile-delivery-during-a-pandemic/>

Maack, W. (2019): Social conditions in logistics in Europe: focus on road transport. Final report. EVA – Europäische Akademie für umweltorientierten Verkehr gGmbH. [https://www.wilke-maack.de/wp-content/uploads/2020/07/report\\_social\\_conditions\\_in\\_logistics.pdf](https://www.wilke-maack.de/wp-content/uploads/2020/07/report_social_conditions_in_logistics.pdf)

## Exercises: open questions

Please reflect and try to answer with your own words to the following open questions, designed to help you master this capsule's topics:

Which opportunities does a career in Logistics offer to young professionals?

Which factors allow companies in Logistics to gain competitive advantage against the main competitors?

Which set of skills, attitude and mindset from an operator fits best in the Logistics sector?

Which are the main challenges and pressure points that a Logistics operator will likely face in his/her career?

Which are the main issues related to the social conditions of the Logistics sector?

