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The Future of Last-Mile Deliveries in 2021 and Beyond

As convenience, delivery speed, and efficiency continue to define customer experience, there is a steady growth in the use of Electric Vehicles to carry out last-mile operations. EVs are ecofriendly and offer some hidden business gains to supply chain enterprises. Read on to catch up on this rising trend that is shaping up the future of last-mile deliveries across the globe.



Over the past few years, there has been a tremendous boom in the e-commerce industry.

The COVID-19 pandemic has further escalated it,



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deliveries, dynamic on-demand services, and hyperlocal shopping. It is only fair to say that convenience is driving customer satisfaction, now more than ever. And as convenience takes the center stage, so does the demand for fast, efficient, and consistent last-mile operations.

Having said that, there has been a steep rise in the number of vehicles on road carrying out last-mile delivery operations. This has led to an increase in carbon emissions and greater fuel consumption. The growing demand for last-mile deliveries is expected to result in 36% more delivery vehicles in the top 100 global suburbs by 2030. This is also expected to increase carbon emissions up unless effective measures are taken.

For enterprises involved in the final mile race, whether it is retail, e-commerce, direct-to-consumer selling, third-party logistics, food, and grocery deliveries, or home services, good logistics is a true litmus test for success in the marketplace.

Many supply chain enterprises are therefore embracing greener logistics practices with the aim of reducing carbon footprint and minimizing the impact on the environment.

E-commerce giant Amazon plans to run on 100% renewable energy by 2030 and is working with Rivian Automotive Inc. to include 100,000 battery-electric delivery vans for its Prime deliveries. In August 2020, Walmart-owned Flipkart announced its commitment to transition to 100% adoption of electric vehicles by 2030, joining The Climate Group's global electric mobility initiative, EV100. Walmart also aims to operate an entire fleet of all-electric vehicles powered with 100% renewable energy, to support their road to zero emissions by 2040.

Across Europe too, electric delivery vehicles are becoming a more common sight on inner-city roads. IKEA, for example, is aiming to have 25 percent of its last-mile deliveries made by electric vehicles by 2025. India's top online grocery retailer, BigBasket has also begun to use electric bikes and three-wheelers for last-mile

Switching to Electric Vehicles in the Final-Mile: An Eco-Friendly Move

The adoption of EVs or electric vehicles for last-mile deliveries is perhaps one of the coolest trends towards implementing green logistics in supply chains. These electric vehicles run on electric motors, instead of internal-combustion engines that generate power by burning a mix of fuel and gases.

There are two types of EVs popularly used — All-Electric Vehicles (AEVs), which run solely on electricity, and Plug-in Hybrid Electric Vehicles (PHEVs), which have both an internal combustion engine and electric motor, running partially on fuel and electricity.

Either way, EVs are seen as an effective replacement for fuel-intensive automobiles, in order to address the issue of rising pollution, global warming, and depleting natural resources. Apart from being environmentally friendly, electric vehicles also offer supply chain

Minimal fuel consumption

The logistics industry relies heavily transportation, and that translates into excessive quantities of fuel consumption, throughout the supply chain journey. The U.S. used nearly nine billion barrels of petroleum in 2018, two-thirds of which went towards transportation. No petrol, CNG, or diesel is needed in a fully electric vehicle, and very little fuel is required even for a hybrid EV. By using electric vehicles for carrying out lastmile deliveries, supply chain enterprises can, therefore, minimize fuel consumption significantly.

Cost-efficient logistics

It goes without saying! Fuel consumption and logistics costs go hand in hand, so when you go all-electric with last-mile operations, it also reduces operating costs along with lesser fuel consumption. The operational cost of a conventional three-wheeler is 3.3 times higher than an electric three-wheeler. Over the life of the asset, it adds up to sizable cost savings. Also,

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Convenient and easy to maintain

Electric vehicles are quite low maintenance. Just like a smartphone, electric vehicles can be connected to an external power supply in order to recharge. Once recharged, most EVs have a mileage of 80 to 100 miles and can last up to 12 hours. Electric vehicles also have fewer auto parts compared to regular vehicles — such as the engine, a radiator, pistons, spark plugs, fuel pumps, cooling systems, exhaust systems, and timing belts, which makes vehicle maintenance a lot more hassle-free. These vehicles only need a battery replacement or maintenance, once every couple of years. Research by automotive data experts KeeResources revealed that an electric car is at least 30% cheaper to service and maintain than an internal combustion-engined vehicle.

The Future of Last-Mile Belongs to EVs

Though the concept of electric vehicles has been around for a long time, lately it has drawn

While all sorts of delivery businesses can easily implement an EV delivery fleet, it is most suited to businesses that perform last-mile deliveries within a fixed and limited radius — such as retail delivery, e-commerce, home service businesses, milk, groceries, or food delivery businesses, etc.

Electric vehicles are gradually gaining popularity in the final-mile game, and it is certainly a worthy investment to consider in 2021 and beyond. If you further want to optimize your supply chain above and beyond implementing EVs in your supply chain, smart route optimization powered by Artificial Intelligence can help in accurately planning delivery routes, day-to-day dispatches, while driving lesser miles and improving last-mile visibility for your business.

Locus offers best in class Al-enabled logistics solutions to optimize your last-mile delivery operations. Get in touch with our experts for a quick tour of our solutions.

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